



## In This Issue

May 12, 2010

### What's New

- [Your input is needed! Help improve nursing care in BC](#)
- [Medical error? Tell your story!](#)
- [Free magazine for a smoke-free Canada](#)
- [Presentation at Vancouver General Hospital](#)

### Looking Forward

- [Patient profiles](#)

## What's New

### Your input is needed! Help improve nursing care in BC

The [1][College of Registered Nurses of British Columbia](#) (CRNBC) is currently working with the Patient Voices Network to gather feedback on a draft questionnaire. This questionnaire will be used as part of a Multisource Feedback project this fall to enhance nursing care across BC. Registered Nurses (RNs) will invite patients or their families (as well as their own colleagues) to complete an anonymous online questionnaire about their practice. This feedback will be summarized and given back to the nurses in a confidential report.

**As a member of the Patient Voices Network, we invite you to TEST and GIVE FEEDBACK on the Patient Questionnaire.**

Let us know if the questions are clear and easy to understand. The questionnaire includes a variety of statements about nursing care and should take about 15 minutes to complete. Your feedback is an important part of this process, and we thank you in advance for your help! Please review this questionnaire by May 20, 2010.

[2][Take the survey now!](#)

If you have **questions about the questionnaire**, please contact Wendy Winslow, CRNBC Nursing Policy Consultant, at [winslow@crnbc.ca](mailto:winslow@crnbc.ca). For technical questions, contact Adam Hunter, Verita Strategy Group, [adam@veritagroup.com](mailto:adam@veritagroup.com).

## Name Our Newsletter!

In the last issue (April 28th), we asked for your ideas to help name our newsletter. Thanks to everyone who participated by sending us some creative options.

We've narrowed it down to the top 3 choices:

1. Insights
2. Voices of Change
3. Patient Voices

We need your help to make the final decision. So play the name game and [5][cast your vote](#). We'll reveal the new name in the next issue, so stay tuned...

## Medical error? Tell your story!

"Harm in healthcare is the third leading cause of death." (Patients for Patient Safety Canada)

Susan McIver, author of *Medical Nightmares: The human face of errors*, needs Canadian stories for a new book on patient initiatives to reduce medical errors (e.g. misdiagnosis, over-medication). The proposed book will tell the stories of individuals dedicated to reducing the incidence of medical errors, and will illustrate the types of medical misfortunes that can occur. Examples of unsuccessful attempts at change are also wanted. If you have a story to tell, or know someone who has such a story, please contact Susan McIver at [smciver@shaw.ca](mailto:smciver@shaw.ca).

---

## Free magazine for a smoke-free Canada

We thought you might be interested in the new publication *Tobacco Info*, published by the Canadian Council for Tobacco Control with funding from Health Canada.

The first issue of *Tobacco Info* will come out in mid-May. Thanks to Health Canada, *Tobacco Info* offers free subscription (by mail, email or both) to all those interested or involved in tobacco control or smoking cessation.



[3][Subscribe for free now!](#)

For a glimpse of this new publication, [4][view the last issue of Info-tabac \(No. 82\)](#)

---

## Presentation at Vancouver General Hospital

**Shifting the paradigm in healthcare: A patient-centric strategy for community-based management of chronic disease (Presented by: Dr. David Seccombe)**

When: Tuesday, May 18, 2010

Where: Room 4115, Diamond Health Care Centre, Vancouver General Hospital

Time: 3:00PM – 4:00PM

This presentation will examine some of the "road blocks" in the Canadian healthcare system that are working against a move to "patient centric" care. Dr. Seccombe will also outline a strategy that combines sophisticated communication tools with testing systems that provide blood tests at the "point of care" in the provision of a community based, "patient centric" system for the management of chronic disease. This presentation will also be available online via webinar for those who cannot attend the seminar.

## Acknowledgement

We'd like to take this opportunity to acknowledge the [6][General Practice Services Committee \(GPSC\)](#) for organizing the March 24th Media Training Workshop and the March 25th conference on Attachment and Integration (as highlighted in the last newsletter). We thank the GPSC for giving our patients these opportunities to participate.

To register for the seminar (or the online webinar) please contact [info@chcm.ubc.ca](mailto:info@chcm.ubc.ca)

---

## Looking Forward

---

### Patient profiles

We'll soon feature monthly profiles on Patient Voices Network patients who are making a difference. Keep your eye out for the upcoming patient profile in the next edition to see how others are using what they've learned through the Patient Voices Network to make real and meaningful contributions. We hope these stories will help inspire you to get out there and make a difference too!

---

## Links

---

1. <https://www.crnbc.ca>
  2. <https://www.veritagroup.com/pvn/>
  3. <http://www.tobaccoinfo.ca/subscribe.htm>
  4. <http://www.info-tabac.ca/pdf/revue82.pdf>
  5. <https://www.surveymonkey.com/s/pvnnewslettername>
  6. <http://www.gpsc.bc.ca>
- 

### Patient Voices Network

450-1385 w 8th Ave  
Vancouver BC  
V6H 3V9

Phone: 604.630.5862  
Toll Free: 1.888.742.1772  
[connect@patientvoices.ca](mailto:connect@patientvoices.ca)  
[patientvoices.ca](http://patientvoices.ca)

